

STATE OF NORTH CAROLINA  
RALEIGH, NORTH CAROLINA 27601



MINUTES

Joint Legislative Oversight Committee on Information Technology  
Informational Meeting

Thursday, September 8<sup>th</sup>, 2011

The Joint Legislative Oversight Committee on Information Technology met on September 8<sup>th</sup>, 2011 in Room 421 of the Legislative Office building at 9:00am. The following members were present: Senator Andrew Brock, Chair, Senator Bob Atwater, Senator Ralph Hise, Senator Dan Soucek, Senator Josh Stein, Senator Stan White, Senator Bob Rucho, Representative Marilyn Avila, Representative Larry Bell, Representative Kelly Hastings, Representative Jonathan Jordan, Representative Phil Shepard, and Representative Joe Tolson. Staff Members: Karlynn O'Shaughnessy, Peter Capriglione, Phyllis Pickett, Grant Brooks, and Janet Black.

Chairman Brock called the meeting to order. Opening remarks were made by Senator Brock and Representative Avila.

The purpose of this meeting was to provide an overview on information technology operations within the State, so a series of informational presentations were made. These presentations, which are available on the Committee website, included the following:

**Information Technology Overview** – Karlynn O'Shaughnessy, Fiscal Research Division – Attachment 1

This presentation provided a broad overview of information technology operations and associated issues. Agency exemptions were identified as an issue to be reviewed by the Committee. The Committee discussed the fact that they are included in the IT Expenditures Report published by the Office of the State Controller. There was also a discussion of the requirement for a State portal.

**History of Information Technology in North Carolina** – Danny Lineberry, Office of the State Chief Information Officer – Attachment 2

This presentation covered the history of information technology in the State starting in the 1970s. The Committee discussed Senate Bill 991, which established the current IT governance structure. There was discussion of how IT should be managed in the State, and Representative Tolson stated he would be in favor of a separate department at a cabinet level for Information Technology where the head of the department would be responsible for all technology in North Carolina. Responsibility for IT in exempted agencies was discussed as an issue. State data integration and data compatibility was identified as an issue. Duplicate systems were also discussed, with e procurement being highlighted.

### **Information Technology Investment Analysis – Jim Dolan, Office of the State Controller - Attachment 3**

Jim Dolan discussed IT financial management. Representative Hastings asked for “cash- on- hand” for September 8<sup>th</sup> – Mr. Dolan gave him that number during the meeting.

### **Information Technology Planning - Mike Fenton, Office of the State Chief Information Officer – Attachment 4**

Mike Fenton explained the current State IT planning process. Representative Avila asked for detail concerning the \$1.1 billion in annual IT expenditures. The detail is included in an annual report published by the Office of the State Controller each year.

### **Information Technology Procurement – Patti Bowers, Department of Transportation – Attachment 5**

Patti Bowers explained how IT contracting is accomplished in North Carolina. Representative Avila asked about the protest procedures for IT contracts, and the reply was there was a 15 day time period. Senator Hise asked if there were Enterprise Agreements and asked about Service Level Agreements being included in contracts. In both cases, the answer was yes.

### **ITS/State CIO Roles and Responsibilities – George Bakolia, Senior Deputy State Chief Information Officer – Attachment 5**

George Bakolia explained the organization and functions for both the Office of the State CIO and the Office of Information Technology Services. Representative Shepard asked if the Administrative Office of the Courts and Universities were the only exempt agencies included in the \$1.1 billion in expenditures. The answer was yes. Senator Rucho asked about leasing the Western Data Center. The issue is 95% of the operation has to be public to maintain tax exempt status for the financing. Senator Brock asked when the Office of Information Technology services would submit a report on the Western Data Center to the General Assembly. The answer was October 1, 2011. Representative Tolson asked that disaster recovery be explained at a future meeting. Phyllis Pickett, Bill Drafting Division, reminded the Committee that Senate Bill 991 states that the Administrative Office of the Courts and the General Assembly their own information technology operations because of separation of power issues. Representative Avila stated that part of the responsibility of this Committee is to enforce efficiency. Representative Tolson stated the Leadership needs to be involved in this Committee to make governance changes.

### **OSBM – Information Technology Roles and Responsibilities – Sarah Porper, Office of State Budget and Management – Attachment 6**

Sarah Porper discussed how OSBM supports IT operations and system acquisition. Representative Avila asked if there were problems anticipated with the Public Safety consolidation. The answer was there probably will be some with regard to network, e-mail, laptops. Representative Avila asked if there was a checklist for consolidation. The answer was OSBM treats it as a business case and does not use a checklist.

### **Information Technology Projects Overview - Kathy Bromeard, Enterprise Project Management Office – Attachment 7**

Kathy Bromehead explained the system development process and discussed ongoing projects. Representative Avila requested a detailed list of Projects by Name on page 8 to be sent to Karlynn O'Shaughnessy. These have subsequently been provided to Members and will be posted on the Committee website. Representative Avila asked if leadership changes cost more money. The answer was sometimes. Representative Tolson asked for a follow-up and review on Senate Bill 991 – what is working – what is not working.

**Project Example-Criminal Justice Law Enforcement Automated System - CJLEADS** - Kay Meyer, Program Director – Attachment 8

Kay Meyer discussed CJLEADS as an example of a successful IT project. Representative Tolson stated he backed this project from inception and commented on the fantastic job the Office of the State Controller had done. Representative Avila asked about early issues regarding protection, turf issues; lose of control of data, contractual issues, regulatory data, federal information, etc. The answer was there were issues but OSC was able to work through these.

**Role of Agency CIOs** – Randy Barnes, Department of Transportation, Jane Price, Department of Agriculture and Consumer Services, Tracy Doaks, Department of Revenue, John Leydon, University of North Carolina General Administration – (absent – family emergency) – Attachment 9

Agency CIOs discussed their roles and responsibilities. There was discussion of the NCID Program. Representative Avila asked if each agency had website designers. The answer was they did for updating their websites but that new webpages were contracted out. They stated that agency-specific knowledge is needed to work on their websites. Senator Hise asked how many agencies were involved in the CIO Council that meets once a month. The answer was 26. Representative Tolson asked each speaker to rate their IT operations on a scale of 1 to 10. DOT – 8, Agriculture- 7, DOR - 7 or 8. Representative Avila asked if they had a co-operative approach. The answer was they share everything and are very interested in saving money. Senator Brock asked about relationships what relationship with other states do you have? There are various meetings with CIO throughout the year.

The meeting was adjourned at 4:15 pm.

Respectfully submitted,

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Senator Andrew Brock  
Chairman

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Janet Black  
Committee Assistant